

# Eligibility Screening

## Case Study: ArbiterSports



Organizing and delivering events in the world of sports and recreation is a complex task. In 1984, ArbiterSports pioneered the use of computer technology to help manage officiating programs. Today, sports leagues and associations make nearly 10 million assignments to more than 700,000 officials every year using ArbiterSports technology. ArbiterSports seeks vendor partners who understand the unique needs of diverse end-user clients and can provide dedicated account management expertise to each.

### Challenge

With the increased pressure surrounding recreation and school athletic programs across the country to conduct thorough background checks on sports officials to keep children safe, ArbiterSports needed a screening partner that could provide seamless system integration to their industry-standard platform. With hundreds of thousands of sports officials needing eligibility screening each year, they needed an integrated process for registering and assigning officials, as well as dedicated account management support for end-user clients.

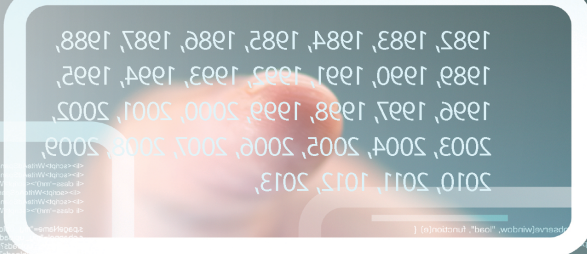
### Solution

ArbiterSports evaluated several background screening providers and decided to choose Peopletrail for their flexible system integration, compliance expertise, streamlined process flows, and dedicated account management support. In addition, ArbiterSports chose Peopletrail for its well-known accuracy, with an impressive dispute record of less than ½ of 1% (0.003%), and Peopletrail's industry-leading turn-around times.

### Results

Utilizing Peopletrail's Actionable Insight® Screening technology, ArbiterSports now offers assigners and leagues a convenient, and legally compliant way, to conduct background checks on officials. Peopletrail's dedicated account managers support ArbiterSports' end-user clients to help assigners and leagues gain trusted intelligence as part of scheduling and assigning officials for athletic contests.

- Completed seamless integration with ArbiterSports platform within 2 weeks offering end-user clients simple access to eligibility screening.



- Established screening packages specifically designed to meet the compliance needs of individuals working with children.
- Fulfilled 48 hour turn-around time on all analyst scrubbed data, with same-day updates on municipality delays.

## Testimonial from ArbiterSports

“Our clients have been with us for 20-30 years, and they expect us to provide high quality service. Our partners must provide the same level of high quality service that our clients have come to expect from us. Our clients can trust Peopletrail to provide this. The real value with Peopletrail is their ability to address our clients’ needs quickly and efficiently. Our clients need to get officials assigned as quickly as possible. They expect the best, and they expect it with speed. They also expect us to always be improving. Peopletrail brings this.”



- Jeff Triplette, Chief Executive Officer, ArbiterSports

## Testimonials from ArbiterSports Clients

“Peopletrail has been a collaborative partner in helping our state develop a comprehensive plan to research and administer background checks for officials. Their professional service has supported both the state office and individuals as we implement this important program for the safety of students and the fair and equitable treatment of officials.”

- Richard L. Pearson, Associate Executive Director, MSSA & MIAA



“The seamless integration of the Peopletrail background check platform into our official’s registration process has not only increased the efficiency of this process for officials but allowed our staff to focus attention on other components of the registration process, as well as providing added layers of precaution to keep our children safe. I have been extremely impressed with the ease of use and comprehensive reporting that the system provides the OSAA.”

- Brad Garrett, Assistant Executive Director, OSSA



"The services that Peopletrail provides the UHSAA have solidified an environment of safety and security for our member schools, fans and community in regards to the officials that we provide them. We are extremely happy about the thorough process and ease of use of their platforms."

- Jeff J. Cluff, Assistant Director, UHSAA



"We have enjoyed the integration of background checks run through our ArbiterSports officials by Peopletrail. The interface and immediate feedback to our database makes the background check system seamless and effective."

- Mark Dreibelis, Associate Commissioner/Supervisor of Officials, NCHSAA

## Distinguishing Features

- Industry leading turnaround times
- Dedicated account managers
- Superior customer service
- Compliance-focused process flows
- FCRA compliance expertise
- Flexible, easy-to-use interfaces
- Real-time status updates
- Automated compliance tools
- Highly configurable, scalable solutions
- Pre-built integrations for quick turnaround
- Integrated drug screening solutions

## About Peopletrail

Peopletrail is a leading provider of employment, tenant and drug screening solutions, criminal background checks, ATS integrations, and corporate security services. As part of the accredited elite, only Peopletrail combines superior customer service through dedicated Account Managers with efficient, state-of-the-art technology integration to deliver on-demand, accurate and timely consumer reporting results. Trusted and respected by government agencies and Fortune 500 to small up-and-coming businesses, Peopletrail provides Actionable insight you trust®.